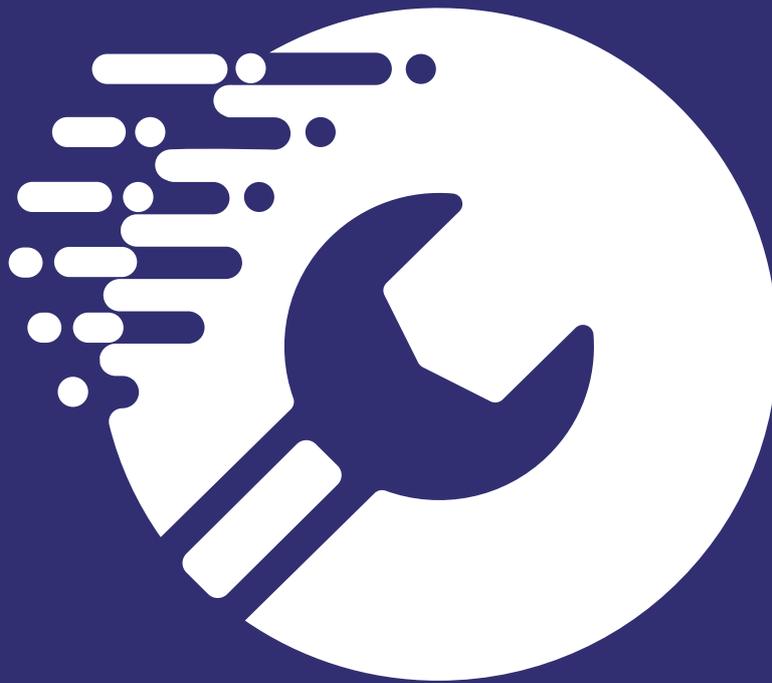




FIELD SERVICES



The move from reactive to proactive field maintenance work is now mission critical. Manual processes are time-consuming and error-prone. Discrete, rigid applications for approvals and delegation don't give holistic visibility of workflows and documents.

The result? Payment delays and damaged supplier relationships. Spotty field internet access and no integration mean more systems and processes and a disjointed user experience.

GEP NEXXE Field Services software allows field managers to quickly and easily manage work approvals and service confirmations to streamline inefficient manual processes and provide clear visibility into field operations.

GEP NEXXE FIELD SERVICES DESCRIPTION

The software platform enables a ‘zero-touch’ process to help pay suppliers quickly and feed full invoice details into ERPs. It can significantly reduce the number of manual touches, paperwork and unnecessary document movement.

Suppliers can easily batch upload multiple service confirmations. The platform does the upfront contract compliance and price book validations for efficiency. A unified, customizable dashboard view allows field supervisors to manage all work approvals. The platform works offline on mobile devices and syncs when back online. It also provides analytical reports on pending tickets and spend data.

CAPABILITY DETAILS

Holistic visibility

GEP NEXXE™ Field Services provides a unified, customizable and user-friendly view for Field Supervisors and Field Approvers to effectively manage work. Suppliers, payment approvers and service managers all receive a seamless experience with a common yet customized view for their own unique needs.

Streamlined processes

The mobile-first platform drives efficient workflow and exception management, allowing managers to easily batch and upload multiple service confirmations at once, saving time. Users can perform bulk approvals by selecting multiple documents at the same time. Ad-hoc approvers can also be added to the approval flow as needed.

With upfront contract compliance and price book validation, document movement is easy to manage. A managed, AI-based rule-engine assistant with configurable approval and escalation processes is built in. It also includes automated invoicing for seamless, end-to-end workflow.

Intuitive and friendly interface

The platform uses a modern dashboard with built-in alerts, analytics and trends. A summary view allows Field Supervisors and Field Approvers to drill down into detailed information on pending tickets, spend and invoices.

Designed for optimal mobility with a mobile app

The mobile app has an on-the-go service confirmation approval capability that syncs with or without internet connectivity. Delivered on a unified platform, the platform easily connects to procurement and supply chain apps. The platform is on one code base, so it is scalable and easy to deploy.

RESULTS

Reduce manual touches and paperwork

~80%

Attain

100%

user adoption from flexible, scalable, agile solution

KEY FEATURES

- Centralized and holistic visibility
- Streamlined processes to improve service quality
- Intuitive and user-friendly interface
- Designed for optimal mobility

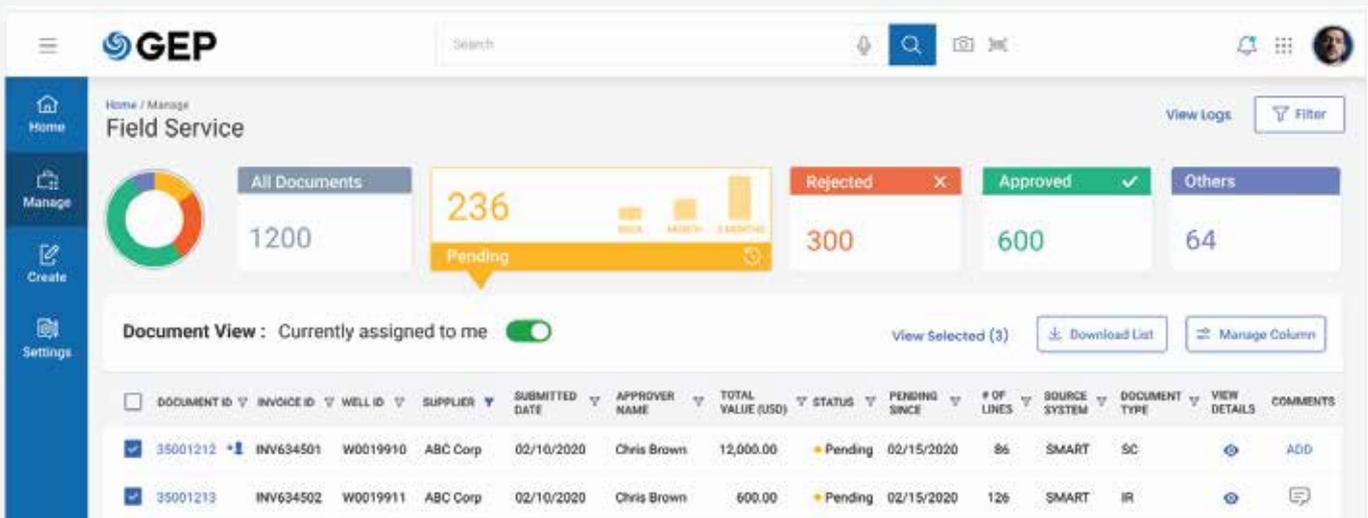
TRANSFORM YOUR FIELD OPERATIONS

In as little as a few months, your field operation will become a best-in-class powerhouse of digital transformation. Using GEP NEXXE's powerful and secure mobile and cloud-based technology, field service teams will become more empowered and more efficient.

Reduce the time it takes to communicate and complete field work — and process invoices. Speed up the time to make progress and payments. Eliminate human error and boost the accuracy of field work data – whether offshore and offline – in any field condition. Plus, the platform easily integrates across the entire GEP SOFTWARE portfolio including GEP SMART™ procurement and GEP AP Automation for a complete end-to-end field service experience.

KEY BENEFITS

- Reduce costs, reduce cycle time and improve customer satisfaction
- Accelerate the digital transformation journey
- Eliminate manual approvals
- Standardize and automate invoicing processes
- Increase field data accuracy
- Improve vendor experience
- Minimize rework and reconciliation
- Gain upfront validation and allow users to see potential issues, such as:
 - Incorrect field representative
 - Dummy charge codes
 - SO with insufficient funds
- Improve supplier relationships and payments



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